IMPORTANT CONTACT INFORMATION:

NEW BUSINESS MAILING ADDRESS:
Everest Reinsurance Company
Medicare Supplement Administrative Office
P.O. Box 10878
Clearwater, FL 33757-8878

OVERNIGHT ADDRESS (for use on overnight mail only)
Everest Reinsurance Company
c/o IAS
17757 US HWY 19 N
Suite 660
Clearwater FL 33764

PHONE NUMBERS:
Administrative Office: 1-844-301-0395
Agent Portal or E-Application questions: Press 1
Underwriting questions: Press 2
Agent Contract & Appointment questions: Press 3
Commission questions: Press 4
Customer Service questions: Press 5
Policy Benefits or Claim Status questions: Press 6
Contact Information for your FMO: Press 7

Agents should press Option #4 and select one of the following:

Supplies: Contact your Field Marketing Organization for paper supplies or download/print from the “State Forms/Documents” Portal - below
Sales/Marketing: 1-813-638-8984

FAX NUMBERS:
Underwriting: 1-855-275-2029
Claims: 1-816-701-2549
Policyholder Service: 1-816-701-2548
Commissions: 1-727-373-4463
Sales/Marketing: 1-813-269-6980
Agent Contracting: All contracting is online, contact your Direct Reporting Manager

EMAIL:
Agent Contracting: eppteam@iasadmin.com
Supplies: See above in Phone Numbers

WEBSITES:
Consumer: http://www.everestre.com/medicaresupplement
Agent Portal: https://service.iasadmin.com/gateway/login.aspx?pp=pIMI&pn=Ri&y1tv0=n
State Forms/Documents Portal: https://the-printers.printjob.com/site/login/ev

NOTE: Agents can access the Agent Portal, Policyholder Portal and Provider Portal from the Consumer website. If you need help registering for the Agent Portal, see the phone number above or email eppteam@iasadmin.com.